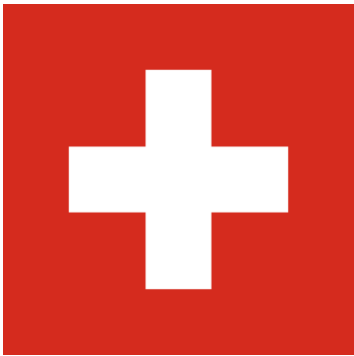


ACADEMY OF LEADERSHIP SCIENCES SWITZERLAND INSTITUTE OF IT & INNOVATION



EMOTIONAL INTELLIGENCE IN INFORMATION TECHNOLOGY (IT)

**ALSS-ADVANCED CERTIFICATE
8-Week Course (100% online)**

Course fee: CHF 3000

Start: monthly, intake ongoing; Register now: info@alss-edu.ch

INFORMATION AT A GLANCE

Course duration: 8 weeks

ALSS Certificate: Yes

Language: English

Course fee: CHF 3000



Study options: 100% online, you can still work 100% while you are studying

COURSE DESCRIPTION

Emotional Intelligence in Information Technology (IT) is a dynamic and comprehensive course designed to equip IT professionals with the essential skills to navigate the rapidly evolving technological landscape while fostering meaningful interpersonal connections. In today's interconnected world, technical expertise alone is insufficient; the ability to understand, manage, and leverage emotions is crucial for success in the IT field.

This course merges the principles of emotional intelligence with the demands of the IT industry, offering a unique blend of theoretical knowledge and practical application. Participants will explore various aspects of emotional intelligence and its significance within the context of IT, while simultaneously learning how to harness these skills to enhance their professional growth and job performance.

WHAT WILL YOU LEARN IN THIS COURSE

- Introduction to Emotional Intelligence
- The Neuroscience of Emotional Intelligence
- Understanding emotional intelligence and its importance in the workplace
- Differentiating between emotional intelligence and cognitive intelligence
- The Five Components of Emotional Intelligence
- Enhancing Personal Emotional Intelligence
- Techniques for self-assessment and self-reflection
- Strategies for managing stress and negative emotions
- Cultivating a growth mindset and intrinsic motivation
- Interpersonal Skills and Empathy
- Effective communication and active listening
- Emotional Intelligence in Leadership



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ADMISSION

1. CV with photo
2. A copy of bachelor's degree or the highest degree (Students without a bachelor or other academic degree can be enrolled too, based on their dossier, they must confirm at least two years of working experience).
3. A copy of passport or ID
4. Proof of English fluency: We do not require any formal testing such as the TOEFL but students must be able to read, write and speak English fluently.
5. CHF 100 non-refundable application fee, to Academy of Leadership Sciences Switzerland, Bank details: UBS AG, Bahnhofstrasse 45, 8001 Zürich, Switzerland SWIFT/BIC: UBSWCHZH80A IBAN (International Bank Account Number): CH03 0023 2232 1106 6401 M Account Number: 0232 00110664.01M

CONTACT



Academy of Leadership Sciences Switzerland
World Trade Center
Leutschenbachstrasse 95
CH-8050 Zürich Switzerland
T. +41 (0)44 308 35 22
M. +41 (0)76 507 36 30
info@alss-edu.ch
www.alss-edu.ch

[Course starts monthly, intake ongoing](#)

[Register now: info@alss-edu.ch](mailto:info@alss-edu.ch)